

Registering body report

24 May 2016

RTO Information

NTIS number	21579
Name	Upper Murray Health and Community Services T/A Australian Institute of Flexible Learning
Street Address	20 Kiell Street
City/town/suburb	Corryong
State	VIC
Post code	3707

Learner and employer response

	Learners	Employers
Response count (number)	38	0
Population count (number)	55	
Response rate (per cent)	69.1	

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	80.3	24.4		
Trainer Quality	84.6	22.3		
Effective Assessment	79.4	23.5		
Clear Expectations	80.4	22.0		
Learning Stimulation	74.6	23.0		
Training Relevance	80.1	23.1		
Competency Development	79.0	20.4		
Training Resources	81.1	22.2		
Effective Support	81.4	20.4		
Active Learning	77.6	19.6		
Overall Satisfaction	84.5	20.6		

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	During the 2015 training period, any learner surveys that were returned to the AIFL was circulated to all relevant staff members for review and any responses that require action were included on to our

